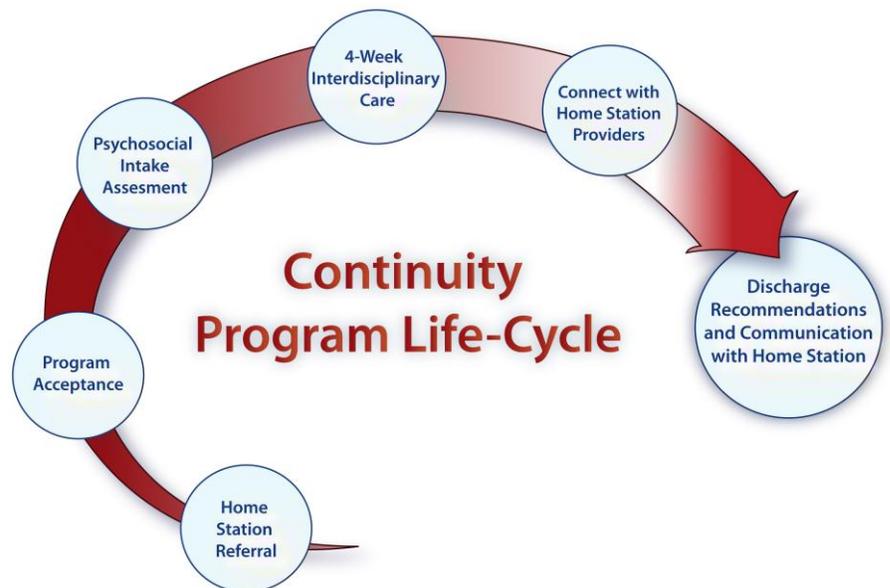


Service members come to the NICoE to undergo an intensive four-week outpatient evaluation of physical, neurological, and psychosocial health. The Continuity and Family Services Program is a full life-cycle approach to care, beginning the moment eligibility is determined through discharge when the service member returns to their home station. While service members begin receiving specialized evaluation and treatment recommendations at the NICoE, their healing process has only just begun. The Continuity and Family Services Program plays a key role in fulfilling the clinical mission of the NICoE to provide targeted, individualized and consistent care, by bridging the gap between NICoE and the service member's home station.

The Role of the Continuity and Family Services Program in Healing TBI and PH Conditions

The NICoE's Continuity team ensures a smooth transition for the service members into and out of the NICoE program. Currently, the NICoE Continuity and Family Services team consists of nurse consultants and licensed clinical social workers who focus on continuity of care with the home station. They are responsible for providing family-focused therapy services, education, skill acquisition and resources to help manage a patient's transition from the NICoE.



Structuring the Continuity and Family Services Program

The NICoE's team of nurse consultants and licensed clinical social workers make the NICoE's continuity of care possible. The patient's home station case managers and the NICoE nurse consultants within Continuity and Family Services check in with each other often to share information about the patient's progress. Once the program is complete and as a patient begins to be discharged, this team of individuals reconvene for a conference call with the patient's home station providers to discuss expectations and to make sure that all of the NICoE's care and recommendations can be continued back home.

Program Benefits

With such broad consideration into the various interpersonal factors and disciplines affecting a patient's recovery, the Continuity and Family Services Program plays a crucial role in ensuring collaborative care. At the NICoE, social workers focus not only on a patient's follow-up care, but also on the health of family relationships and its impact on the patient. This program provides a full 360 degree, seamless approach to care in order to eliminate any possible gaps, so that service members can maximize progress gained at the NICoE and continues to heal. For additional information about the NICoE, please visit the NICoE website at www.nicoe.capmed.mil.